

May 4, 2020

Clearway Pain Solutions takes the health and safety of our staff and patients very seriously. Please read below to find out more about the steps we are taking to ensure the safety of our staff and patients.

Clearway Coronavirus (COVID-19) Preparedness Plan

How We Support Your Health

In February 2020, Clearway Pain Solutions formed a COVID-19 task force comprised of company leadership to ensure that we would be prepared as a company to respond to the new challenges this pandemic has created. As a result, we have instituted the following policies to help keep our patients and staff safe:

- Our staff conduct regular cleaning of equipment and surfaces using disinfectant cleaning supplies throughout the day. Additionally, We engage a professional cleaning company to do frequent and comprehensive cleanings of our facilities.
- Our waiting rooms have been rearranged to allow for social distancing. We strive to put patients directly into rooms and process you through your appointment as quickly as possible to allow for social distancing.
- Our check-in system allows for patients to complete their check-in on their own devices before arriving at our offices to allow for quicker intake.
- Staff is required to use PPE such as face masks while in our offices as well as wash and sanitize their hands regularly throughout the day to decrease the risk of transmission.
- Our staff is regularly screening themselves for symptoms of COVID-19 and are instructed to stay home if they are experiencing symptoms.
- Signs are placed at the entrances of all our facilities advising patients with any concerning symptoms to not enter.

How You Can Help

- Use hand sanitizers and/or wash your hands frequently for at least 20 seconds with soap and water.
- Avoid touching eyes, nose, and mouth with unwashed hands
- Wear a mask or face covering anytime you are in public, whether or not you are experiencing symptoms. We ask that all patients wear a mask or face covering to their appointment at Clearway Pain Solutions.
- Take your temperature before scheduled appointments. If your temperature is >99.5 degrees fahrenheit, we ask that you do not come to our office and contact us to reschedule your appointment instead.

With the heightened awareness around Coronavirus (COVID-19), please know that we are closely monitoring updates from experts such as the Centers for Disease Control (CDC) and World Health Organization (WHO), and that we are following instructions and recommendations issued by public health authorities and government agencies. Thank you for your ongoing support of keeping yourself and your community healthy.